

**Why should you work for Highlife?**

This is a unique opportunity to work in the French Alps with Ireland's No.1 ski chalet holiday company.

You must be prepared to work hard but you will be rewarded with a competitive package and a schedule that will allow you to enjoy lots of ski time and free time.

You must be available to work full-time in the Alps from mid-November until late-April.

**Who are you?**

To be considered for this role you must be confident to run a ski chalet for between 8 & 17 people. You have experience in a customer facing environment. You have great initiative and problem-solving skills and love the challenge of making sure every guest has a great holiday.

You are also enthusiastic, friendly, courteous, approachable, professional, reliable, punctual, smart, tidy, a fast-learner, and have an eye for detail and excellent communication skills.

**What will you have to do?**

In order to ensure that our guests are having a fantastic holiday, you will provide an excellent level of service both in the chalet (by keeping it cosy and clean) and in resort (through providing assistance and information where appropriate).

**Duties include (but are not limited to)**

- Serve arrival day lunch, breakfasts, aperitifs and evening meals in a professional manner
- Keep your chalet cosy and clean every day
- Report any technical or maintenance issues within your chalet
- Update your guests every day with information to ensure they fully benefit from the activity options and events during their holiday
- Respond promptly to any requests from your guests and resolve any issues that impact on your guests' enjoyment and use of the chalet
- Communicate all chalet and customer issues to your Chalet Manager
- If you have a driving licence, you may also assist with driving duties in and around the resort

**What's in it for me?**

Along with making sure you have plenty of time to enjoy your stunning surroundings, you will enjoy plenty of great benefits including:

- Return air travel and transfers from Ireland/UK to/from your resort
- Conveniently located accommodation with WiFi and bills included
- Meals are provided when you are working
- Ski pack for the season including full area lift pass and your skis/snowboard/boots
- Carte Neige insurance to cover you on the mountain
- Your family will be given a 20% discount on Highlife holidays (exclusive of flights and ski packs)

Along with these great benefits, you will also be paid a competitive salary and will also have the opportunity to earn good tips.

Interviews take place in our Dublin office. To apply please send a CV and brief cover letter to [vacancies@highlife.ie](mailto:vacancies@highlife.ie)