

**Why should you work for Highlife?**

This is a unique opportunity to work in the French Alps with Ireland's No.1 ski chalet holiday company.

You must be prepared to work hard but you will be rewarded with a competitive package and a schedule that will allow you to enjoy lots of ski time and free time.

**Who are you?**

To be considered for this role you have what it takes to motivate a team of chalet hosts and chefs to deliver an excellent level of service to every guest. You are approachable, and you have a great way with people and take pride in ensuring your team and ultimately your guests have all the assistance they need, when they need it.

You are an excellent communicator as well as being enthusiastic, friendly, courteous, professional, reliable and punctual. You are a fast-learner, and have an eye for detail.

You have at least 2 years experience in a hospitality/service environment as well as some experience managing a team. You have great initiative and problem-solving skills and want to make sure every guest has a great holiday.

You must have a full drivers licence, held for 2 years or more by November of this year, and be available to work full-time in the Alps from mid-November until late-April.

Ideally you will have some skiing and/or snowboarding experience.

**What will you have to do?**

Our Chalet Managers are responsible for ensuring that our guests are having a fantastic holiday. You oversee the operational running of 3 chalets and supervise the chalet teams to ensure that Highlife standards are achieved, and all procedures and processes are being followed. You run a tight ship with clean chalets, great food, excellent service, efficient work processes and clear communication across your teams.

**Duties include (but are not limited to)**

Guest relations – Manage Arrivals/Departures and regular check-in with guests  
House-keeping – Daily monitoring including assisting with changeovers  
Delicious Food & Wine – Monitoring and maintaining required standards  
Unbeatable Snowtime – including updating accounts with in-resort requests  
Comfortable travel – Running in resort shuttles  
Team management – Including running weekly meeting

**What's in it for me?**

You must be prepared to work hard but you will be rewarded with a competitive package and a schedule that will allow you to enjoy lots of ski time and free time as well as plenty of great benefits including:

- Return air travel and transfers from Ireland/UK to/from your resort
- Conveniently located accommodation with WiFi and bills included
- Meals are provided when you are working
- Ski pack for the season including ski insurance, full area lift pass and your skis/snowboard/boots
- Your family will get a 20% discount on Highlife holidays (exclusive of flights and ski packs)
- A competitive salary

You must be available from mid-November to late April and will be based in the French Alps for all of that time. We look forward to talking to you about an exciting season that lies ahead!

Interviews take place in our Dublin office. To apply please send a CV and brief cover letter to [vacancies@highlife.ie](mailto:vacancies@highlife.ie)